

OPERATE & RUN

We keep the boring infrastructure running — **managed, not resold.**

Hosting, email, DNS and SSL, minded by the people who built your site. Your account stays in your name and on your card. We charge a flat monthly fee — no reseller markups, no renewal kickbacks — and you can revoke our access at any time.

THE PROBLEM

The silent admin — an expired SSL certificate, a DNS record that drifted, a domain that lapsed — always breaks at the worst time, and usually your customers notice before you do. Most agencies resell you hosting at a markup and hold the keys.

THREE TIERS, MONTH-TO-MONTH

- **Caretaker — \$150/mo**
Daily SSL/DNS/uptime checks, monthly health report, 1 hr admin.
- **Concierge — \$450/mo**
Adds SEO/content health, after-hours cover, quarterly strategy call, 4 hr.
- **Caught before you see it**
Alerts reach us first, usually before your customers notice.
- **Steward — \$250/mo**
Adds email management, .com.au renewals, same-business-day incidents, 2 hr.
- **Your account, your name**
We're a delegated user — you keep the owner login.
- **Revoke anytime**
Pull our access and the infrastructure stays exactly where it is.

CARETAKER \$150 /mo	STEWARD \$250 /mo	CONCIERGE \$450 /mo
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Deliberately outside the fee: major redesigns or rebrands (Web & Marketing), new feature builds (Custom Software), and paid-ads management (not a service we offer).

Want the infrastructure minded properly?

Book a free 30-minute call and we'll size the right tier for you.

neurastruct.com.au/book